



National Association of Workforce Boards

# FORUM

Forum 2010

Preparing a Competitive U.S. Workforce -  
Reflection, Reinvestment, Recovery

March 6-9, 2010

Renaissance Washington DC Hotel

## How to Become a G.R.E.A.T. WIB— Unlocking Your Community's Potential During a Difficult Economy.

Half-Day Pre-Conference Session

Saturday, March 6, 2010, 9:00 AM - 12:00 PM

Renaissance Washington DC Hotel

Presented by: Richalene (Ricki) M. Kozumplik,  
Accelerating Higher Achievements (AHA)  
Consulting

Does your Board have the five habits necessary to unlock your community's potential during this difficult economy? Is it truly leading the workforce development efforts in your community?

An effective Board leaves the management of the One-Stop to the Operator, and leads the community in discovering, facing, solving, and evaluating the progress towards eliminating its major workforce development issues. Come to this interactive session and learn the 5 habits effective WIBs across the nation demonstrate, how they learned them, and continue to practice them. Get tangible actions, including the 6 steps to community issues management, assess your Board's progress on them, and share your own examples. Finally, you will have an opportunity to develop an action plan that will speed up your community's recovery and unlock your community's potential.



### Who Should Attend?

- Local and State Workforce Board Members
- State Administrators
- Workforce Associations
- One-Stop Managers and Contractors
- WIB Staff and Executive Directors
- One-Stop Staff
- Community Colleges & Technical Schools

### Registration Fee:

\$110 NAWB Members

\$165 Non members

PRECONFERENCE INFORMATION

[www.nawb.org/forum](http://www.nawb.org/forum)

## RICHALENE (RICKI) M. KOZUMPLIK

Ricki Kozumplik, owner of Accelerating Higher Achievements Consulting, has been involved in employment and training for approximately 33 years. AHA Consulting is a ten year-old company that provides training, facilitation and consultation services to private and public employment and training and education systems throughout the nation. Ms. Kozumplik has assisted more than 39 US states and/ or territories (including Guam); the national and all regional Department of Labor offices; greater than 100 specific workforce areas and their Boards and One Stops across the nation; more than 31 state workforce boards or councils, training institutes and/or associations; and, various federal, state and local partner agencies. Those partner agencies include the Workforce Investment Act (Adult, Dislocated Worker, Youth, and Migrant and Seasonal Farmworkers), Vocational Rehabilitation, Temporary Assistance to Needy Families, Experienced Works, Employment Service, Unemployment Insurance, Veterans, Trade Adjustment Assistance, Adult and Continuing Education, Higher Education, economic development and community and faith-based organizations. Working throughout the country allows Ms. Kozumplik to identify and research “best” and “promising practices” within the workforce development system.



Prior to owning her own consulting business, Ricki served as President of the North Central Indiana Private Industry Council (NCIPIC) for nine years. As President, she administered annual budgets of \$4.1 million, led the reengineering of a six-county wide workforce development system consisting of over 100 staff members and multiple one stop office centers to ensure performance outcomes; directed all corporation activities; directed the marketing and public relations’ activities; coordinated a community-wide welfare reform plan developed by community leaders; coordinated a region-wide economic development plan to be submitted on behalf of the community to shape the state’s five-year economic development plan; and collaborated with local community and business leaders, educators and local elected officials to develop a workforce investment system that is responsive to the local community.

Under Ricki’s leadership, the NCIPIC was chosen as:

- one of thirteen national pilot sites to implement DOL’s Summer Challenge, an initiative to integrate work and learning,
- one of 110 Service Delivery Area’s from over 640 across the nation, as an Enterprise Charter Member for the nation’s employment and training quality initiative
- a Rural Workforce Investment Board One Stop capacity building grantee.

In September of 1995, the NCIPIC was nationally recognized as Private Industry Council of the Year by the National Alliance of Business. In addition, the National Association of Workforce Development Professionals chose Ricki as Workforce Development Professional of the Year in 1996 for her work in bringing customer focus, customer satisfaction and continuous improvement to the workforce development system.

In 1996-1999, Ricki led her Board’s transition from the role of Private Industry Council to the role of Workforce Investment Board, named Workforce Development Strategies, Inc. (WDSI). This transition was highlighted in the NAPIC publication Lessons from Early Workforce Board...Eight Case Studies. Ricki served as a WDSI Board member for nine years, during which she served as treasurer, Chair of the Finance/Development Committee and member of the Executive and Oversight Committees.

Ricki has served as officers for a variety of local and state organizations including President of the Indiana Youth Forum, of the Indiana Job Training Administrators, of the State Chapter of the National Association of Workforce Development Professionals, and the Indiana Operations Forum, to name a few. She has also served on the Brandeis Practitioners Academy and the Enterprise Council. Some of the special events under her guidance were: PIC annual recognition ceremonies, State Chapter NAWDP meetings and events, the national Enterprise award winner retreat in 1998, the Enterprise national conference in 1998 and the Journey to Performance Excellence in 2000, 2001 and 2002.

Ricki received a Bachelor of Arts degree from DePauw University, and a Master of Science degree from Purdue University. She holds certification in both the 6 Thinking Hats process, and, Myers Briggs assessment.